

ANNEX 1

GENERAL TERMS AND CONDITIONS FOR LYNK & CO MONTH TO MONTH MEMBERSHIP FOR PARTNERS

1. INTRODUCTION

These are the general terms and conditions applicable for the M2M Membership (**'M2M General Terms'**) of a Lynk & Co Car between Lynk & Co or any of its Affiliates (**'Lynk & Co', 'We', 'Us', 'Our'**) and you as a B2B Customer (**'Partner', 'You', 'Your'**). Lynk & Co and the Partner is hereinafter jointly referred to as the "Parties".

If Partner wishes to place a new order for additional M2M Memberships, a new version of M2M General Terms will be sent and always applicable to the new order.

'Affiliates' means an entity that directly or indirectly through one or more intermediaries is owned by more than 50% by Lynk & Co or Lynk & Co International AB.

2. DOCUMENTS FORMING THE CONTRACT

The agreement for Your M2M Membership is made up of the following documents, which together form the "Contract" between Us and You,

The Contract M2M Membership Form

These M2M General Terms

- Section I How to sign up to M2M
- Section II M2M Car and rules for use
- Section III M2M Services and rules for use
- Appendix 1 List of additional charges exclusive of VAT
- Appendix 2 Terms for Connectivity Services
- Appendix 3 Delivery Policy
- Appendix 4 Insurance Terms and Conditions
- Appendix 5 Roadside Assistance Terms and conditions
- Appendix 6. Mobility Courtesy

In the event of conflict or inconsistency the documents shall take precedence according to the listed order above. Additional terms or agreements may apply for additional services which Partner purchases from Lynk & Co in connection of the M2M Membership.

I. SIGNING UP TO M2M

3. Signing up to M2M

The Partner hereby signs and enters into a Contract for the M2M Membership with Lynk & Co. The price for the M2M Membership and the specification of the Lynk & Co Car connected with the M2M Membership is stated in the front page in the document named "The Contract M2M Membership Form".

The Contract for the M2M Membership is binding once signed by both Parties.

When entering into a Contract for the M2M Membership the Partner hereby guarantees that they are not listed, or acting on behalf of a person and/or another Company (Company meaning any other legal entity other than the Partner) listed in any of the sanction lists from the United Nations, European Union or United States of America, and that they shall under no circumstances sell, transfer or in any other way make available the Lynk & Co Car to such a person and/or Company. Should this turn out to be the case, the Contract will be immediately terminated. Further, Lynk & Co reserves the right not to reimburse Partner for any costs and cannot by law make any repayment of already paid fees or part of the purchase Price.

DRIVING LICENSE

The Partner is responsible for ensuring the validity of driving licenses of all the drivers under the term of M2M Membership and within the country. The Partner is responsible for ensuring that driving licenses are valid within the applicable country and that such driver's license remain valid for the duration of the Contract.

4. VEHICLE AND SERVICES CONFIGURATION

Partner has chosen the Lynk & Co Car configuration (the '**M2M Car**') as stated in the Contract M2M Membership Form.

Lynk & Co reserves the right to make minor changes to Your chosen M2M Car – as long as such changes do not materially affect the quality or performance of the M2M Car.

5. PRICE

M2M Membership fee includes M2M Car, M2M Services and any additional services Partner has chosen and as stated in the Contract M2M Membership Form ('**M2M Fee**'). Your M2M Fee per Billing Period is listed in the Contract M2M Membership Form- Unless Lynk & Co clearly state otherwise, the prices shown, exclude value added tax ('**VAT**') and do not include a delivery charge. Delivery charge, if applicable, will be paid separately by the Partner.

The M2M fee shall be paid as per billing period. The billing period will start on the day the M2M Car is delivered to the Partner by Lynk & Co and end on the same day the next calendar month. ("the

Billing Period"). For example, if M2M Car is received on the 10th of March, the Billing Period will be the period between the 10th of March and 10th of April and the first Billing Date will be the 10th of March and the 2nd Billing Date is the 10th April and so on.

Your M2M Fee will be paid as instructed in the invoice issued by Lynk & Co. Lynk & Co however reserves its rights to, if found appropriate, to use a longer invoicing period.

5.1. ADDITIONAL CHARGES

Partner may have to pay additional charges to Lynk & Co (in addition to M2M Fee) for costs incurred during use of the M2M Car but charged to Lynk & Co as the registered owner of the M2M Car. This is the case for example for road tolls, parking tickets and congestion fees which Partner will incur during the M2M Membership.

Lynk & Co will include these additional charges in M2M Fee for the Billing Period following its receipt of the additional charge and in some cases, will charge Partner an administrative fee of 30 SEK excl.VAT for doing so. A full list of what additional charges Lynk & Co will include in M2M Fee should Partner incur them and which charges will include an administrative fee can be found in Appendix 1.

6. PAYMENT

All invoices payable to Lynk & Co shall be paid through bank transfer as instructed in the invoice received by the Partner.

6.1. CREDIT CHECK

Lynk & Co reserves the right to assess Partners credibility and eligibility based on company details and credit rating.

Lynk & Co reserves the right to, appoint a credit reference agency to conduct the credit assessment. Such credit agency might place a search footprint on credit file that may be seen by other organizations. Partner might also get a notice from the credit reference agency that Lynk & Co have made a credibility check, and refuse to enter the Contract, based upon the assessment.

6.2. LATE PAYMENT

Partner are responsible to ensure that M2M Fee and any additional charges, are paid as instructed by Lynk & Co. If M2M Fee has not been paid on the due date stipulated in the invoice, Lynk & Co will send one (1) reminder asking Partner to make such payment promptly. Lynk & Co reserves the right to charge applicable Interest rates if the Partner is in delaying with the payment.

If Lynk & Co has not received payment within 3 (three) working days (Monday - Friday) after such first reminder Lynk & Co will initiate a formal reminder, dunning procedures and debt collection

measures, which may incur additional costs for the Partner. Furthermore, Lynk & Co has the right to charge a reminder fee of 60 SEK.

If Lynk & Co has not received payment of the M2M Monthly Fee ten (10) days after it was due, Lynk & Co has the right to terminate the Contract. Should Lynk & Co choose to do so, Partner will be informed thereof by email and unless payment has been received by Lynk & Co no later than four (4) days after the date of the Termination Letter ("**Termination Date**") the Contract is terminated as per the Termination Date.

7. DELIVERY

The different delivery methods that Lynk & Co offers are subject to availability. Delivery is only possible within Sweden.

More information about different delivery options can be found in the Delivery policy available in the Appendix 3.

Delivery times are estimates and while Lynk & Co always makes best effort to delivery within the estimated period, Lynk & Co cannot, guarantee exact time of delivery. Lynk & Co will keep Partner updated should the delivery not be possible according to the estimated period.

For M2M Cars that are scheduled for delivery more than 6 (six) months after the date of this Contract, Lynk & Co reserves the right to make a reasonable increase of the Price taking into account factors such as inflation, increase in raw material costs or shipping and handling fees. Lynk & Co will notify the Partner should such a Price increase become necessary. If Partner does not accept the increase it has the right to terminate the Contract according to Section 8.3.

Upon delivery, the Primary Driver (person appointed by Partner to be physically present at the delivery of M2M Car, '**Primary Driver**') will be requested to show proof of identity and sign a delivery confirmation.

7.1. DELIVERY CHANGES

Partner can, in certain cases, change chosen delivery method. While this may not always be possible, Lynk & Co will do their best to accommodate any such request. In some cases, this may only be done against a cancellation fee, which will be payable by the Partner. Lynk & Co will always inform the Partner before agreeing to the delivery change should a cancellation fee be applicable.

More details on whether and how the delivery method, can be changed, as well as in what situations a cancellation fee is applicable, can be found in the delivery policy.

7.2. DELAYED DELIVERY

In case of delay in delivery, Lynk & Co will inform the Partner, at the earliest opportunity possible, that delivery is delayed and provide an estimated new delivery time. More information on how delayed delivery will be handled can be found in the delivery policy available in the Appendix 3.

7.3. UNCOLLECTED ORDERS

If Partner for any reason does not collect M2M Car according to chosen delivery method and time, M2M Car will be returned to Lynk & Co and Lynk & Co will charge the Partner the delivery cost of the return as specified in the delivery policy.

7.4. OWNERSHIP AND TITLE

Ownership and title to the M2M Car will not pass to the Partner at any time throughout M2M Membership or thereafter. The M2M Car and any other accessories are property of Lynk & Co and the M2M Car will be registered under Lynk & Co's name. Lynk & Co reserves the right to repossess the Lynk & Co Car in the case where Partner has not paid M2M Fee, without informing the Partner of the intention to do so.

8. M2M MEMBERSHIP TERM & TERMINATION

8.1. M2M MEMBERSHIP TERM

M2M Membership will begin from the day Partner has received M2M Car and will automatically renew for an additional Billing Period unless the Partner cancels M2M Membership by giving Lynk & Co a written notice. This also applies in the case where Partner fails to collect the M2M Car at the by us agreed time but not where Lynk & Co fails to deliver the M2M Car at the by us agreed time, in which case the M2M Membership will begin when Lynk & Co delivers the M2M Car. The details for cancelling M2M Membership can be found in Section 8.3 below.

8.2. MINIMUM PERIOD

The M2M Membership has a minimum period of one (1) Billing Period which means that the Partner will have to cancel M2M Membership twenty (20) days before the next Billing Date in order for it not to continue for another Billing Period. In case Partner has purchased several M2M Memberships, and wishes to only cancel one, or several, clear instructions on which M2M Membership is to be cancelled must be provided to Lynk & Co in writing.

8.3. M2M MEMBERSHIP TERMINATION BY PARTNER

Partner can terminate the Contract at any time by informing Lynk & Co of the wish to terminate the Contract in writing. Lynk & Co requires at least twenty (20) days' notice of the wish to terminate the Contract. This means that the Partner will not be obliged to pay for another Billing Period if they have informed Lynk & Co of the wish to terminate the Contract no later than 20 days before the

occurrence of the next Billing Date). If Lynk & Co receives the request for termination of the Contract later than 20 days before the occurrence of next Billing Date, the Contract will continue for yet another Billing Period after the Billing Date and thereafter be terminated (i.e. at the end of the Billing Period).

After informing Lynk & Co of the wish to terminate the Contract, M2M Membership will remain active and the Partner can continue to use the M2M Car until it is to be returned to Lynk & Co according to Section 10. below.

Should the M2M Car not be timely returned to Lynk & Co within the stipulated time frame above, Lynk & Co will initiate repossession procedures. Lynk & Co will charge the Partner for such repossession costs to the extent permitted by law. Partner will also be obliged to pay a fee of EUR 25 excl VAT for each day that the M2M Car has not been returned. Should the condition of the M2M Car not be as specified in the Section 10., Partner will be liable for any costs incurred.

8.4. M2M MEMBERSHIP TERMINATION BY LYNK & CO

As stated above, Lynk & Co has the right to terminate the Contract due to non-payment at which point the Partner will receive a Termination Letter from Lynk & Co informing of the termination and that such termination will be effective four (4) days after the date of the Termination Letter (**'Termination Date'**). This means that the Partner must return the M2M Car to Lynk & Co no later than on the Termination Date. Partner can arrange the return of M2M Car by contacting Lynk & Co.

Lynk & Co is entitled to terminate M2M Contract with immediate effect whereupon all debts must be immediately settled, if;

- a) Partner has materially on more than one occasion been in breach of the terms of the Contract,
- b) A credit report shows that Partner has a record of non-payment or Lynk & Co otherwise, acting reasonably, has reason to believe that lack the ability to pay,
- c) Partner does not pay the M2M Fee on more than one (1) occasion on the Billing Date,
- d) Partner does not fulfil any other payment obligation to Lynk & Co and does not pay within a set time after a reminder has been sent to,
- e) the M2M Car is subjected to abnormal use or mismanagement
- f) Partner is otherwise in breach of a provision of the Contract or any user instructions issued by Lynk & Co,
- g) Partner has, without Lynk & Co's permission, driven or attempted to drive the M2M Car outside of the permitted territory, and
- h) Partner is considered, in the reasonable opinion of Lynk & Co, to be insolvent, has filed for bankruptcy or in any other way initiated winding up, insolvency or restructuring procedures.

If Lynk & Co terminates the Contract as per this clause 8.4 Lynk & Co is entitled to take necessary measures to repossess the M2M Car if the M2M Car is not returned on the Terminate Date or immediately, as applicable, Lynk & Co will charge the Partner for such repossession costs to the extent permitted by law. Lynk & Co is entitled to call the police, customs or other authority that acts in Lynk & Co's interest who is entitled to seize and detail the M2M Car.

Partner will also be obliged to pay a fee of EUR 25 excl. VAT for each day that the M2M Car has not been returned as per this Contract. Should the condition of the M2M Car not be as specified in the Section 10., Partner will be liable for any costs incurred.

9. CHANGES TO THE CONTRACT

Lynk & Co reserves the right to make changes to this Contract and the other documents contained within, as well as to change the price of M2M Membership. Lynk & Co will communicate any such change to the Partner in advance and inform Partner as to how Partner can accept those changes. In the case where Lynk & Co implements a price change, Partner has a choice to either agree to the change by accepting the change as per the instructions found in the message informing them of the change or to disagree and reject the price change by cancelling M2M Membership as per Section 8.3. If Partner does not let Lynk & Co know that they do not agree to the change, Lynk & Co will presume that they accept the changes. Lynk & Co will always remind the Partner of this when changes are communicated to the Partner. Any price change will take effect 30 (thirty) days following informing Partner of this change.

10. RETURN OF THE M2M CAR

If Partner terminates the Contract, Partner will have to return the M2M Car to Lynk & Co. To do so, Partner will have to arrange the return with Lynk & Co. Partner will have to bear the cost of the return. Partner can choose between options in the delivery policy and must inform Lynk & Co, before returning the M2M Car, as to how they intend to do so, so that Lynk & Co can support in the return.

In the event that the last day of the Contract falls on a Saturday, Sunday or public holiday, Lynk & Co may require the Partner to return the M2M Car or arrange for its pick-up, prior to the last day of M2M Membership.

10.1. CONDITION OF M2M CAR ON RETURN

M2M Car needs to be prepared before return. The M2M Car must be returned to Lynk & Co;

- with a full tank of fuel. Lynk & Co reserves the right to charge the Partner the cost of fuel and an administrative fee in the case where Partner returns the M2M Car without a full tank of fuel.
- with all personal belongings removed (Lynk & Co does not accept liability for loss of any property left in the M2M Car)
- In a clean condition
- With all insurance claims submitted and all damages reported
- With all parts and documents provided with the M2M contained within.

Upon return, Lynk & Co reserves the right to inspect the M2M Car with Partner. When Partner returns the M2M Car to Lynk & Co, or when Lynk & Co collects the M2M Car from the Partner upon request, Lynk & Co will assess the condition of the M2M Car. This will include assessing cleanliness, damage and that parts and documents provided with the M2M Car still present. The result of this assessment will be recorded, and any repair costs needed may be payable by Partner according to

the wear and tear policy and additional charges specified in Appendix 1 below.

10.2. FINAL MILEAGE CALCULATION

Upon return, we will read out the final mileage of Your M2M Car and calculate any costs payable by You according to Section 23 below.

11. INSURANCE

The M2M Membership includes vehicle and road traffic insurance (**'Insurance'**) provided by Lynk & Co's partner which is governed by our partners separate terms and conditions. These terms and conditions can be found in Section 26 specified in Part II below. Lynk & Co reserves the right to implement certain restrictions at its' own discretion.

In order for the insurance to be valid, Partner is obliged to fulfill following conditions.

11.1. DRIVERS

- Partner shall assign one Primary Driver per M2M Car for work and private usage
- Partner is allowed to lend M2M Car internally to other employees; however, this needs to be approved by the Primary Driver prior to the lending
- Partner shall insure that any Driver (any employee or any other person that the Partner has given permission to drive M2M Ca, **'Driver'**) of the M2M Car holds a driver's license valid in the territory where the Company is registered.
- Partner shall insure that any Driver driving M2M Car that is assigned by the Partner is twenty-one (21) years old or older.
- Partner shall insure that all the Drivers appointed by the Partner have held a valid driver's license for at least three (3) years consecutively.

11.2. USAGE LIMITATIONS

- Partner shall ensure that M2M Car will not be used for transportation of hazardous goods
- Partner shall ensure that M2M Car is not used for commercial transport of goods and/or food
- Partner shall ensure that M2M Car is not used for taxi services, ride sharing and any other form of commercial passenger transport
- Partner shall ensure that M2M Car is not used in driving schools

12. LIABILITY

12.1. LYNK & CO'S LIABILITY TO THE PARTNER

Nothing in these M2M General Terms will exclude or limit Lynk & Co's liability with regard to any matter for which it would be unlawful to limit or exclude Our liability.

Lynk & Co is not responsible for losses that are not a natural, foreseeable consequence of a breach of contract. Lynk & Co is not responsible for not fulfilling the Contract if the reason for it is due to events that are beyond Lynk & Co's reasonable control or if Lynk & Co is prevented or delayed from acting according to the Contract by anything Partner (or anyone acting on their behalf), do or fail to do.

Lynk & Co is not liable for any type of indirect or consequential loss, for example loss of profits or loss of opportunity. To be able to claim compensation the losses or expenses must have occurred.

If Partner finds the M2M Car contains any deviations or faults which affect the use of the M2M Car, Lynk & Co will, as long as the deviation or fault does not stem from Partner's misuse of the M2M Car, repair or replace the M2M Car, at Lynk & Co's choice. Should this be the case, Lynk & Co recommends and asks the Partner to let Lynk & Co know as soon as possible, either once Partner receives the Lynk & Co Car and notice the damage, fault or lack of conformity or when it becomes clear to the Partner.

Lynk & Co's maximum liability to the Partner for any loss of damage arising in connection with the Contract shall be limited to the total value of the Order.

12.2. PARTNERS' LIABILITY TO US

In the event that the Insurance is invalidated due to actions taken by the Partner, Partner will be responsible for any losses incurred, such as but not limited to, damage or theft. Partner will be responsible for the actions of all the drivers that Partner allows to use the M2M Car.

As mentioned above, Partner is responsible for all charges and fines such as traffic, parking, speeding and congestion charges incurred throughout M2M Membership. Lynk & Co will charge any such costs which are addressed to Lynk & Co as the registered owner of the M2M Car to the Partner. This will also apply in the case where Partner allows others to drive the M2M Car, in which case any such charges incurred will be treated as though incurred by the Partner. Lynk & Co reserves the right to invoice such charges to the Partner even after the Partner or Lynk & Co, as the case might be, has terminated the Contract.

13. INTELLECTUAL PROPERTY

Lynk & Co may give access to intellectual property ('IP') within or in connection with the M2M Car. The license and right to use such IP may be governed by special terms, which in such a case will be presented to the Partner in the terms and conditions applicable to Connectivity Services in Appendix 2. If there are no special terms for the usage, Lynk & Co grants Partner a non-exclusive, non-sub-licensable, non-transferrable license to use such IP only i) internally in conjunction with the M2M Car and for the use for which the IP were made available, and ii) in accordance with any documentation for the IP.

The IP must not be distributed or disclosed to any third party or used for any purpose other than as permitted by the documentation for the IP and the requirements of these M2M General Terms.

13.1. USE OF THIRD-PARTY INTELLECTUAL PROPERTY

Lynk & Co may provide the Partner with the intellectual property of a third party within or in connection with the M2M Car ('**3PIP**'). Any such 3PIP may be governed by separate terms issued by the third party and which Lynk & Co may provide to the Partner or assign Partner to read or download on the third party's website. In such case, Partner will be responsible for reading and complying with such terms.

Unless otherwise stated in separate third-party terms, the use of the 3PIP is limited to use solely in connection with the use of the M2M Car and the authorized use for which the 3PIP were made available.

14. OWNERSHIP OF RIGHTS

All immaterial properties displayed by Lynk & Co or immaterial properties in connection with the M2M Membership / M2M Car are Lynk & Co's property and the Partner may not use such properties without Lynk & Co's permission.

The images displayed by Lynk & Co or in marketing materials in the Club, Pop-Up and on Tour are for illustrative purposes only. Lynk & Co has made great efforts to display the sizes, colours and details accurately but the Lynk & Co Car may vary from the images.

15. TRANSFER OF RIGHTS

Lynk & Co reserves the right to use sub-contractors to fulfil Lynk & Co's undertakings and may assign or transfer Our rights under the Contract to third parties. This will not affect Partners' rights and Lynk & Co's obligations under these M2M General Terms. Partner is not allowed to transfer any unfulfilled obligations to a third party without Lynk & Co's prior written consent.

16. DATA PRIVACY

Lynk & Co will be the data controller for the processing of Your personal data, if applicable, when Partner places an Order. Lynk & Co will also be the data controller for the processing of personal data of the drivers of the M2M Car as further outlined in the connected services terms of use available in the Appendix 2. Information regarding processing of personal data can be found in Lynk & Co's Privacy Policy which is available on the official Lynk & Co's Site.

17. CONNECTED SERVICES

The M2M Car is equipped with connected services, accessible from the M2M Car and the Lynk & Co mobile app. These connected services are subject to their own terms of use applicable to the drivers of the M2M Car and are available in the Appendix 2. The provisions of the connected services are subject to the driver's prior acceptance of the terms of use. The terms of use are provided to You in order for the driver to accept the terms of use before using the M2M Car. You are responsible for ensuring that the drivers are made aware of, accept and adhere to the terms of use, including informing the drivers about the processing of personal data related to using the connected services.

Lynk & Co reserves the right to review the manner in which You ensure the acceptance and adherence to the terms of use.

18. SEVERABILITY

If any provision of the Contract or these M2M General Terms should be deemed invalid, unlawful, void or for any reason unenforceable, the validity or the use of the remaining provisions shall not be affected.

19. APPLICABLE LAW, JURISDICTION AND DISPUTE RESOLUTION

This Contract shall be governed and construed in accordance with the laws of Sweden.

Any dispute, controversy or claim arising out of or in connection with this Contract, or the breach, termination or availability thereof, shall be finally settled by arbitration in accordance with the Arbitration Rules of the Arbitration Institute of the Stockholm Chamber of Commerce (the '**SCC**').

The Arbitration Rules by the SCC shall apply unless the SCC in its discretion determines, taking into account the complexity of the case, the amount in dispute and other circumstances, that Rules of Expedited Arbitration shall apply. In the former case, the Arbitral Tribunal shall be composed by one (1) arbitrators.

The seat of arbitration shall be Gothenburg, Sweden. The language to be used in the arbitral proceedings shall be Swedish.

Each Party undertakes and agrees that all arbitral proceedings conducted with reference to this arbitration clause shall be kept strictly confidential. This confidentiality undertaking shall cover all information disclosed in the course of such arbitral proceedings, as well as any decision on award that is made or declared as part of the proceedings. Information covered by this confidentiality undertaking may not in any form be disclosed to a third party without its written consent of the Parties. This notwithstanding a Party shall not be prevented from disclosing such information in order to safeguard its rights in connection with the dispute, or if disclosure is required by Applicable Law, court order or by obligations pursuant to any applicable stock exchange regulation.

II. M2M CAR AND RULES OF USE

Partner can use the M2M Car throughout M2M Membership as outlined below.

20. MONTHLY MILEAGE

M2M Membership comes with a Monthly mileage allowance (**'Mileage Allowance'**) of 1250km. M2M Car can be driven for this distance without incurring any extra costs than Partner's M2M Membership Fee.

Mileage Allowance applies to all mileage covered by the M2M Car, irrespective of which driver is driving. For the avoidance of doubt, this means that mileage consumed while M2M Car is being shared on the Lynk & Co Sharing Platform or driven by someone other who is not the Partner, will also be counted as part of Mileage Allowance.

While the Mileage Allowance is communicated per month, Lynk & Co will not calculate Mileage Use on a Monthly basis but instead calculate total mileage at the end of the Contract. Mileage can therefore be transferred between Months. This means that Partner can balance extra mileage consumed during one Month by using less mileage during another Month. At the end of the Contract, Lynk & Co will then, if Partner has exceeded aggregated Mileage Allowance, issue a charge for extra mileage.

The cost for kilometers exceeding the Mileage Allowance is 1,5 SEK excl. VAT per kilometer.

Partner can track mileage by using the Lynk & Co App. To ensure that Partner has the most up to date information on mileage, mileage will be read out using an over the air download which will allow the Partner to keep on top of the costs and mileage.

21. WHO CAN DRIVE?

The M2M Car can be driven by anyone appointed by the Partner. It is Partner's obligation to ensure that those who are permitted to drive the M2M Car follow these Rules of Use and the Contract and are eligible to do so.

22. SHARING

The M2M Car can be shared through the Lynk & Co sharing platform (the **'Lynk & Co Sharing Platform'**) but cannot be shared on any other sharing platforms or services. Once Lynk & Co Sharing Platform is made available, Partner will be sent terms and conditions applicable to it.

23. TERRITORY

Partner can drive the M2M Car within the country where the Partner is registered as well as within the European Union (**'EU'**) subject to the Insurance Terms and Conditions.

24. COSTS ARISING FROM USE

Costs arising from use of the M2M Car are to be borne by the Partner and will not form part of the M2M Fee. These include for example, fuel, electric charging costs, oil, washer fluid, parking costs, road tolls and more. For the avoidance of doubt, any costs not specifically stated in this Contract to be borne by Lynk & Co will be borne by the Partner.

25. OWNERS MANUAL

Partner will be provided with an owner's manual for M2M Car upon delivery. The owner's manual is available in the M2M Car through the owner's manual application in the driver display, in the Lynk & Co App and online on the Site. The owner's manual is Partner's guide to M2M Car and contains information on the operation of the M2M Car. The owner's manual may be updated and amended as any new features in the M2M Car are released.

26. DO AND DON'T

DO

- The Partner will ensure that the owner's manual and other instruction accompanying M2M Car are read and understood
- The Partner will ensure that M2M Car is driven and used with due care and that all traffic rules and statutory regulations are observed
- Partner is obliged to report accidents or damage immediately to Lynk & Co
- Partner is obliged to report any theft or break in immediately to Lynk & Co
- Partner is obliged to report any unexpected behavior of the M2M Car to Lynk & Co
- Partner is obliged to ensure that the M2M Car is driven with care and they need to make reasonable efforts to protect the M2M Car against damage and theft
- Partner is obliged to regularly check and ensure tire pressure, oil and fluid levels are as needed according to the owner's manual.

DON'T

- Smoke in the M2M Car (including e-cigarettes)
- Make any changes to the M2M Car
- Drive with pets in the passenger compartments of the M2M Car
- Install any accessories without Our written permission to do so
- Transport or store dangerous goods in the M2M Car
- Drive the M2M Car off-road or on roads or terrain not designed for cars
- Use the M2M Car for commercial purposes including transportation of persons or goods, driving school services, car rental services.
- Drive the M2M Car when You are unfit to do so, such as under the influence of alcohol, drugs or other medication due to illness.

27. INSURANCE

As mentioned above, the Insurance provided by Lynk & Co's partner is governed by our insurance partner's separate terms and conditions. Partner is responsible for ensuring that the use of the M2M Car is within the terms of the Insurance.

28. ROADSIDE ASSISTANCE

Through our partner, Lynk & Co offers a roadside assistance service ('**RSA**') throughout M2M Membership. More information about the RSA and the terms and conditions applicable to RSA, can be found in Appendix 5.

29. SUBSCRIPTION CAR SWAP

Lynk & Co may at some time during M2M Membership need to change M2M Car or temporarily swap the M2M Car Partner is using, for example, in order to do a service or repair or simply because Lynk & Co feels the M2M Car Partner is driving no longer fulfils Lynk & Co's standards. Due to this, Lynk & Co reserves the right to change M2M Car for another Lynk & Co Car and does not guarantee access to the exact M2M Car to the Partner for the entire duration of the Contract. A M2M Car swap and M2M Car evaluation may be only initiated by Lynk & Co and should this be the case, Lynk & Co will contact the Partner to arrange the M2M Car swap.

30. MOBILITY COURTESY

Partner is entitled to use Lynk & Co's mobility courtesy service when M2M Car is in the workshop for more than 1 (one) working day. More information about the mobility courtesy service available to the Partner as part of M2M Membership can be found in Appendix 6.

III. GENERAL TERMS AND CONDITIONS FOR LYNK & CO M2M SERVICES FOR PARTNERS

These are the general terms and conditions applicable to the Lynk & Co M2M Services ('**M2M Services General Terms**') between *Lynk & Co* ('**Lynk & Co**', '**We**', '**Us**', '**Our**') or any of its Affiliates (which means an entity that directly or indirectly through one or more intermediaries is owned by more than 50% by Lynk & Co or Lynk & Co International AB) and the Partner ('**You**', '**Your**', '**Partner**').

When entering the Contract Partner accepts these M2M Services.

31. SCOPE

These M2M Services General Terms form an integral part of M2M Membership and are entered upon signing of the Contract. The M2M Membership entitles the Partner to the M2M services specified below in Section 4 (**'M2M Services'**) and applies only to the M2M Car provided to the Partner as part of M2M Membership and this Contract.

32. SERVICES

As part of M2M Membership, Partner is entitled to the M2M services (**'M2M Services'**) listed below.

32.1. SCHEDULED MAINTENANCE AND REQUIRED INSPECTIONS

Lynk & Co will take care of M2M Car throughout M2M Membership. Lynk & Co will perform scheduled maintenance every 24 (twenty-four) months or 30,000 (thirty thousand) kilometres, whichever comes first. Scheduled maintenance will be provided by a Lynk & Co contracted workshop in the country where M2M Car is registered and will be performed according to the manufacturer's recommendation. This includes, but is not limited to, checks and controls on vehicle functionality, safety systems, wear and fluid levels, software updates, and replacement of parts according to set time intervals such as engine and compartment filters, timing belts and spark plugs. Costs for labour and any parts needed for the scheduled maintenance are included. Detailed records of what actions have been included in scheduled maintenance can be found in the service handbook following scheduled maintenance completion.

The following is not included in scheduled maintenance,

- Refilling of oil and other liquids in the time between scheduled maintenance.

Scheduled maintenance includes a pick-up and delivery service (**'Pick-Up and Delivery'**) of M2M Car. To arrange for scheduled maintenance and Pick-Up and Delivery, Lynk & Co will contact the Partner before the scheduled maintenance is due. Pick-Up and Delivery has and is governed by, separate terms and conditions which can be found in Appendix 3.

32.2. WIPER BLADE REPLACEMENT

Lynk & Co will replace the wiper blades on M2M Car according to the manufacturer's recommendation. This is needed and will be done every 24 (twenty-four) months. Lynk & Co will either complete the wiper blade replacement in a contracted workshop, if M2M Car is there for another reason or, send replacement wiper blades accompanied by instructions of how to make the replacement.

32.3. REPLACEMENT MOBILITY

Should M2M Car be away for a visit to a Lynk & Co contracted workshop for more than 1 (one) calendar day, with the exception of insurance related incidents and road side assistance (which have

their own terms and conditions applicable), Lynk & Co offers and will arrange, mobility courtesy in the form of a replacement car or other mobility courtesy solution during this time, as chosen by the Partner. Further details on mobility courtesy and the mobility courtesy solutions available to the Partner can be found in Appendix 6.

32.4. PROACTIVE PLANNING

Lynk & Co will regularly read out data from M2M Car to check its performance, proactively plan for maintenance and repair and ensure it is performing correctly.

32.5. WIFI HOTSPOT

Until the 31st December 2021, M2M Membership comes with a WIFI hotspot provided by Our service provider and governed by Our service provider's terms and conditions available at

<https://www.lynkco.com/sv-se/policies/fair-use-policy>

Partner will need to accept these terms and conditions to use the WIFI hotspot. After the 31st December 2021, this service will expire, however, Our service provider may offer the Partner the option to purchase this service at such a time.

32.6. WINTER WHEELS SERVICE

M2M Membership includes winter wheels for M2M Car, 2 (two) wheel changes for M2M Car per year, according to the law of the country where M2M Car is registered, and wheel storage at Lynk & Co premises.

Winter wheel service includes a pick-up and delivery service (**'Pick-Up and Delivery'**) of M2M Car. To arrange for wheel service and Pick-Up and Delivery, Lynk & Co will contact the Partner before the wheel service is due. Pick-Up and Delivery has and is governed by, separate terms and conditions which can be found in Appendix 3.

33. PARTNER'S' OBLIGATIONS

Provision of the M2M Services to the Partner is dependent on Partners' undertaking to do the following,

- Partner will ensure that the M2M Car is driven and taken care of as per the owner's manual
- Partner will regularly check fluid levels and oil levels and if needed refill according to the owner's manual, at their own cost.
- Partner will ensure to make M2M Car available for workshop appointments when scheduled for a by Lynk & Co agreed time.
- Partner will inform Lynk & Co as soon as possible, of:
 - o any damage or fault with M2M Car,
 - o any need for maintenance, should Partner believe that M2M Car is in need of maintenance before the scheduled maintenance service.

34. TERM AND TERMINATION

The M2M Services will be provided under these M2M Services General Terms throughout the term of M2M Membership.

These M2M Services General Terms will terminate automatically upon termination of M2M Membership.

35. PRICE

The M2M Services form an integral part of M2M Membership and the M2M Services in Section 32 will be performed without any additional cost to the Partner. Payment for M2M Services is included in M2M Fee.

APPENDIX 1.

LIST OF ADDITIONAL CHARGES EXCLUSIVE OF VAT

1. ÖVERSTIGANDE KÖRSTRÄCKA

1,50 SEK Excl. VAT per överstigande kilometer

2. SKICK PÅ MÅNAD TILL MÅNAD-BIL VID RETUR

Exempel på överträdelser:

- Månad till månad-bil ej rengjord – invändigt
- Månad till månad-bil ej rengjord – utvändigt
- Lukt i Månad till månad-bil (t.ex. rök, husdjur, kräkning osv.)
- Månad till månad-bil returnerad utan full bränsletank
- Överdrivet slitage på Månad till månad-bil (t.ex. repor, stenskott, sliten interiör)
- Förändringar på Månad till månad-bil som måste återställas (t.ex. dekaler, takbox osv.)
- Saknade delar (t.ex. servicemanual, laddningskabel, dragkrok)

Ytterligare avgifter i förhållande till bilens skick vid returpunkten är varierande och debiteras baserat på det arbete som krävs för att återställa fordonet.

Om missbruket täcks av försäkringen kommer Partner aldrig att debiteras mer än försäkringshanteringsavgiften för återställningen för ett fall.

3. BÖTER OCH AVGIFTER

Exempel på avgifter som kan uppstå under kontraktet:

- Parkeringsavgifter
- Böter för trafikbrott
- Trängselavgift
- Vägtullar

Ytterligare kostnader relaterade till böter och avgifter kommer att debiteras baserat på böternas eller avgiftens belopp. Dessutom kommer Lynk & Co att inkludera en administrativ avgift på 30kr excl. VAT i händelse av böter och överträdelseavgifter.

4. FÖRSENADE INBETALNINGAR

Vid försenad betalning kommer en påminnelseavgift på 60kr kommer att läggas till den månadsvisa betalningen.

5. SKADEHANTERINGSavgift

Vid försäkringsanspråk debiteras en hanteringsavgift på 5000 SEK excl. VAT.

APPENDIX 2

TERMS FOR CONNECTIVITY SERVICES

<https://www.lynkco.com/sv-se/terms-and-conditions/connectivity-terms>

APPENDIX 3

DELIVERY POLICY

1. POLICY FORDONSLEVERANS

Vår ambition är att alltid erbjuda den bästa tänkbara leveransupplevelsen, därför har vi skapat en bred portfolio av leveransmöjligheter. Den specifika tjänstens tillgänglighet kan variera beroende på var du bor och vill hämta din 01, vi utökar dock kontinuerligt vår leveransverksamhet över den svenska marknaden.

2. TJÄNSTEUTBUD

Leverans till klubb Ta möjligheten att hämta din Lynk & Co 01 på en av våra klubbar, detta är ett utmärkt sätt att uppleva företagets essens och också en plats att träffa medlemmar i Lynk & Cos' Community. Så snart du har anlänt och fyllt i den nödvändiga dokumentationen är du snart på väg i din 01. Under leverenstillfället kommer vi att gå igenom 01 och se till att du får ut det mesta av bilen och alla dess funktioner. Leverans hos klubb finns tillgängligt i Göteborg för den svenska marknaden.

Hemleverans Vår hemleveransservice är en premiumleveransservice där vi levererar din 01 till en adress du själv väljer. Om du har använt hemleveranstjänsten kommer vårt leveransteam att kontakta dig för att planera leveransen. Så snart du har anlänt och fyllt i den nödvändiga dokumentationen är du snart på väg i din 01. Under leverenstillfället kommer vi att gå igenom 01 och se till att du får ut det mesta av bilen och alla dess funktioner. Tjänsten drivs av en av våra tredje parts leverantörer, bilen körs till dig på sina egna hjul och tjänsten finns tillgänglig i följande städer på den svenska marknaden:

- Stockholm
- Göteborg
- Malmö

3. TIDSBOKNING

Ditt leveranstillfälle kommer att bokas av vårt leveransteam senast 5 dagar före den fysiska leveransen. För att begränsa väntetiden för båda parter kommer du att få notiser via både vår mobil app och SMS. För leveranser hos våra klubbar kommer dessa meddelanden att gå ut dagen före din schemalagda leverans. Om du har beställt vår hemleveranstjänst kommer du att meddelas när vår förare börjar köra mot din valda leveransplats.

4. AV ELLER OMBOKNING AV LEVERANS

Om du vill avboka eller ändra din leveranstid måste du kontakta oss antingen via vår chatt eller genom att ringa oss. En avbokning eller ändring måste göras senast kl. 14.00 arbetsdagen före din

bekräftade leverans. För avbokningar eller ändringar efter kl. 14.00 arbetsdagen före den bekräftade leveransen kommer du att debiteras en avbokningsavgift om 200 SEK. Våra förare accepterar en fördröjning på 10 minuter efter utsatt tid, därefter debiterar vi en avgift om 20 SEK per minut, dock kommer maximalt 300 SEK att debiteras för förseningar.

Genom att acceptera villkoren för våra leveranstjänster godkänner du att det inte är möjligt att utöva rätten att avbryta en tjänst som redan helt eller delvis levererats.

Om något inträffar som gör att vi behöver byta leveranstillfälle kommer vi att kontakta dig så snart som möjligt för att ordna en ny tid.

5. FÖRSÄKRING

Lynk & Co och dess tredjeparts leverantörer garanterar att ditt fordon är försäkrat under transporten till klubben eller din valda leveransplats.

APPENDIX 4

INSURANCE TERMS AND CONDITIONS

Please see attached Insurance Terms and Conditions sent as a separate document.

APPENDIX 5

ROADSIDE ASSISTANCE TERMS AND CONDITIONS

IN CASE OF A BREAKDOWN

In case of unforeseen circumstances where you may need help with your vehicle in the unlikely event of a breakdown, Lynk & Co Assistance is there to give you the best possible support. It is operational 24 hours a day, 365 days a year.

Your Lynk & Co vehicle is equipped with a CALL US button in the ceiling and a CUSTOMER CALL soft button in the center display. Pushing these buttons will connect you to our telephone agents who will be able to see your geographical position and other information that makes it possible to help you in the best way.

You can also call +46851992644. Same number applies if you are abroad.

If you call, we need the following information to be able to assist you:

- Owner's name and address.
- Where the vehicle is located.
- Vehicle registration number and color.
- Description of the issue.
- Your mileage (if known).
- Phone number or email address, so that you can get continuous information.

NOTE: You must report the breakdown incident immediately (within 24 hours) to Lynk & Co Assistance. Roadside assistance not provided or handled by Lynk & Co Assistance will not be reimbursed unless Lynk & Co has approved it in advance.

LYNK & CO ASSISTANCE CAN SUPPORT YOU IN THE FOLLOWING SITUATIONS

Lynk & Co Assistance provides roadside support in case of unforeseen vehicle breakdown or immobilization. Lynk & Co Assistance applies to mechanical, technical, or electrical breakdowns that are unexpected and not due to lack of maintenance.

The following events are also covered by Lynk & Co Assistance:

- Powerless battery.
- Fuel shortage or incorrect fuel.
- Locks or key-related issues.

For these three events, Lynk & Co Assistance is limited to on-the-spot assistance according to point 1.1 or towing according to point 1.2. If the repair is estimated to take more than four hours, you will receive transport to your hometown /destination, hotel accommodation or rental car according to point 1.3.

- Flat tire

In the event of flat tire, assistance is provided through change to the vehicle's spare wheel. If the vehicle lacks spare wheel, on spot repair will be done when possible with the vehicle's wheel repair

kit. If it is not possible to repair on the spot the vehicle will be towed to the nearest Lynk & Co recommended workshop.

Caravans and trailers are also covered if they are connected to a Lynk & Co vehicle. Regarding horses or other livestock then this is not considered the responsibility Lynk & Co Assistance. The customer is to have a separate insurance cover for this. Lynk & Co Assistance will however assist in getting the horse box and horse/livestock to a safe place wherever possible.

Lynk & Co Assistance is valid in the following countries

Albania, Andorra, Austria, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Cyprus (*) Denmark, Estonia, Finland, France, Macedonia, Germany, Gibraltar, Greece, Hungary, Ireland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Rep. of San Marino, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.

(*) Coverage in Cyprus is limited to the Greek territory of the island.

Lynk & Co Assistance applies also for transport between these countries.

HOW LONG IS LYNK & CO ASSISTANCE VALID

Lynk & Co Assistance is included with the purchase of a new vehicle for two years from the first day of registration. After that, if you service your vehicle according to Lynk & Co's recommended service schedule and at a Lynk & Co recommended workshop, Lynk & Co Assistance is automatically extended by 24 months (free of charge) until the vehicle is 10 years old.

OTHER TERMS AND CONDITIONS FOR LYNK & CO ASSISTANCE

1.1 ROADSIDE ASSISTANCE

In the event of a breakdown, Lynk & Co Assistance will first try to repair on the spot to get you moving as soon as possible. If roadside repair is not possible, we will tow the vehicle to the nearest Lynk & Co recommended workshop.

1.1.1 DISCHARGED BATTERY

In the case of a discharged battery, a jumpstart will be provided.

1.1.2 LACK OF FUEL OR INCORRECT FUEL

In case of an empty fuel tank, fuel will be transported to your vehicle's location. In case of incorrect or contaminated fuel, the car will be transported to the nearest recommended Lynk & Co workshop.

1.1.3 LOCK OR KEY-RELATED PROBLEMS

If possible, lock opening will be attempted and/or a spare key will be shipped if the vehicle's key is not working.

1.2 TOWING

Towing is carried out when required for safety reasons or if repair on the spot is not possible. The vehicle will be transported to the nearest Lynk & Co recommended workshop.

1.3 IF FURTHER ASSISTANCE IS REQUIRED

If the vehicle cannot be repaired at the recommended workshop within four hours on the same day, you and your passengers may select one of the following options below to continue your journey. Note that you may only select one of the options, 1.3.1, 1.3.2 or 1.3.3.

1.3.0 TRAVEL HOME

If the breakdown occurs less than 80 km from home, Lynk & Co Assistance covers travel by taxi or mobility solution by your choice for a value of up to 50 EUR.

1.3.1 JOURNEY COMPLETION

If the breakdown occurs more than 80 km from home, Lynk & Co Assistance covers travel by rail or bus, air travel or taxi, for a value of up to 6000 SEK per person, for driver and passengers which makes it possible to either travel home or continue to the destination if this is within the area defined above. The choice of travelling will be discussed with you, but ultimately the decision will be made by Lynk & Co based on the costs.

1.3.2 HOTEL ACCOMMODATION

If repair is not possible the same day or breakdown occurs out of business hours of the nearest recommended Lynk & Co workshop, hotel accommodation is offered locally (in the country where the breakdown has occurred) for the duration of the repair for driver and passengers for up to four nights to a maximum value of 1000 SEK (excl. VAT) per person (including breakfast) per night. This alternative can only be selected while the vehicle is in the recommended workshop for repair or awaiting repair.

1.3.3 RENTAL CAR

If you instead prefer a rental car while your vehicle is being repaired, Lynk & Co Assistance will cover for a rental car of similar category as your Lynk & Co vehicle.

Domestic: Lynk & Co will provide a rental car for a maximum of 3 working days (in case of breakdown) or 1 working day (in case of accident, theft, vandalism, fire). Other expenses, such as fuel, etc. are not covered by Lynk & Co Assistance.

Abroad: For car rentals outside the country, Lynk & Co will provide will a rental car for up to 5 working days (in case of breakdown) or 3 working days (in case of accident, theft, vandalism, fire). Other expenses, such as fuel, etc. are not covered by Lynk & Co Assistance.

If Lynk & Co Assistance is unable to provide a vehicle of the same size as your vehicle, or if a rental car cannot be provided due to local circumstances, Lynk & Co Assistance cannot be held responsible.

Exception - Car sharing: Neither the car sharing Lender nor Borrower are liable to get a rental car during a Lynk & Co car sharing booking.

1.4 VEHICLE COLLECTION

If the Lynk & Co recommended workshop where your vehicle is undergoing repair is located less than 80 km from your home/destination, Lynk & Co Assistance covers the cost for taxi or other mobility means of your own choice for a value of up to 50 EUR.

If the Lynk & Co recommended workshop where your vehicle is undergoing repair is located more than 80 km from your home/destination, Lynk & Co Assistance covers 1st class one-way travel by train or boat/ferry for one person. If the train/boat/ferry trip will take more than 6 hours, you will be offered the option of a plane ticket (economy class) instead.

Accident, Attempted theft, Vandalism, and Theft these benefits are not applicable. Please contact your insurance provider. If you are on a Lynk & Co month-to-month plan, please contact Lynk & Co in case of these events.

1.5 REPATRIATION (RECOVERY OF VEHICLE)

If your vehicle cannot be repaired within 3 working days, the cost of transporting the vehicle and its contents (luggage, pets) by road transport or by train to your home/home country is free of charge. Lynk & Co Assistance will cover the cost for parking the car including caravan/trailer awaiting the repatriation or import up to a maximum amount of 1000 SEK (excl. VAT).

1.6 COMMERCIAL VEHICLES

Taxis, rental cars, police cars, ambulances, driving school cars, etc. are only covered for roadside repair, Roadside recovery, and off-road recovery – 1.1 and 1.2.

Lynk & Co Assistance does not cover:

- Vehicles involved in motor racing, rallies, speed or duration tests, practice run, or operated outside official roads.
- Deliberate violation of law in connection with driving the vehicle.
- War or risk of war, revolution, riot, strike, terrorist act, radioactivity, earthquake, atmospheric disturbances or another event that could be classified as force majeure
- Assistance, ordered by the vehicle owner or other person, without prior contact and authorization by Lynk & Co Assistance.
- Loss of property or cost of downtime.
- VAT (value-added tax) when you or the vehicle owner/lessor is liable to declare for such tax.
- Vehicles that are registered as non-operational (non-op).
- Repair and spare parts costs.
- Emergency vehicles
- Costs for consequential damage, repairs, and spare parts in connection with tire punctures are not covered.
- Vehicles that have been modified with aftermarket parts and accessories that are not approved by Lynk & Co. Deterioration of the high-voltage battery, including but not limited to the use of correct charging equipment. All other exceptions or limitations described in the vehicle's Status and Warranty booklet.
- Lynk & Co Assistance is not valid for damage covered by another warranty or which the supplier or another party is responsible for by law or similar commitment.

- Lynk & Co Assistance does not cover the costs of tires or spare parts necessary for repairs, regardless of whether vehicle recovery is required or not.
- Lynk & Co Assistance does not cover the costs of draining and refilling with the correct type of fuel, nor the cost of the fuel itself or any repair or spare part, nor the alternatives listed under 1.3.

1.7 BREAKDOWNS ON FRENCH MOTORWAYS

Motorways in France are privately managed, so if you break down on a French motorway or motorway service area, Lynk & Co Assistance cannot arrange for assistance to be sent to you.

1. If you can get to an emergency telephone box, please press the button and the police will send assistance to your location.
2. If you are using a public phone, please dial 17 or, from a mobile phone, dial 112.
3. Once you have been towed off the motorway/service area, contact Lynk & Co Assistance for further assistance.

1.8 MOBILE AND PHONE COSTS

Lynk & Co Assistance will not reimburse the cost of any telephone calls you make in connection with any breakdown (including mobile phone calls). It may be possible for Lynk & Co Assistance to return a call to a mobile or a car phone, but your service call provider may charge you for this call. Some service providers may charge for calls to free phone numbers. The regulations on the use of mobile and in-car phones vary from country to country.

Please check with your service provider that your phone meets the requirements and standards for the countries in which you are travelling.

APPENDIX 7

MOBILITY COURTESY

What is mobility courtesy?

Mobility courtesy is a set of mobility and courtesy solutions intended to support You, our customer, when Your Lynk & Co Car or Month to Month ('**M2M**') Car (henceforth referred to as '**Car**') is in a Lynk & Co recommended workshop having been booked by Lynk & Co for any of the workshop activities listed in Table 1 below for more than 1 (one) calendar day.

Mobility courtesy applies to M2M and Care Plan customers throughout the period of M2M or Care Plan. It also applies to all customers, regardless of ownership method, in cases listed in table below.

What mobility courtesy can I use?

The mobility courtesy solution available to You depends on Your ownership type and the Lynk & Co recommended workshop activity being conducted, as outlined in Table 1 below. Should Your Car be in a Lynk & Co recommended workshop for more than 1 (one) different workshop activity, the most favorable mobility courtesy solution will apply for the total time the Car is in a Lynk & Co recommended workshop.

Table 1

Workshop activity	Car returned to customer	M2M	Long term	Care Plan	Non-Memb
Schedule Maintenance	same day	N	-	N	N
	>1 day	Y	-	Y	N
Seasonal Wheel shift	same day	N	-	N	N
	>1 day	Y*	-	Y*	N
PTI/MOT	same day	N	-	-	-
	>1 day	Y**	-	-	-
Recall (warranty)	same day	N	-	N	N
	>1 day	Y	-	Y	Y
Repair (warranty)	same day	N	-	N	N
	>1 day	Y	-	Y	Y
Repair (non-warranty)	same day	N	-	N	N
	>1 day	Y	-	Y***	N
Incident (car insurance)	same day	N	-	-	-
	>1 day	Y	-	-	-

*Mobility Courtesy related to seasonal wheel shift is only valid for customers who have purchased wheel service or have it included as part of the M2M Membership.

**Mobility Courtesy related to PTI/MOT service is only valid for M2M customers in Sweden & Germany

***Mobility courtesy related to non-warranty repairs for Care Plan customers has a maximum availability of 3 (three) calendar days.

Where mobility courtesy is applicable to You, You will be able to select the mobility courtesy option most suitable for You. You can choose the mobility courtesy option, as outlined in Table 2 below, that You would like when arranging for pickup and delivery of your Car with Us at Lynk & Co.

Table 2

Mobility Courtesy	>1day <2days	>2days
Gear voucher	@30€	(@30€ x #days) x 0,9
Membership discount****	@25€	(@25€ x #days) x 0,9
Mobility voucher (if applicable to your place of residence)	@25€	(@25€ x #days) x 0,9
Replacement car	Yes	Yes

**** M2M Membership or Care Plan

Rules for replacement car

Should You choose to use the replacement car mobility courtesy option, the following rules will apply during the period You use the replacement car.

- Running costs incurred when using the replacement car will be on Your account on same basis as when using a M2M Membership Car. Examples but not limited to such running costs are; fuel consumption, road tolls, speed and/or parking tickets, insurance deductible in case of accidents, etc.
- It is not possible to share replacement cars on any sharing platform including the Lynk & Co sharing platform.
- You must make the replacement car available for pick-up at the same time that the workshop activity is finalized, and Your Car is returned to You. You will be accountable for additional rental charges in the event that You do not make the replacement car available for pick up at this time. Rental charges vary but will not exceed €100 (one hundred euro) per day.
- Use of replacement car is limited to a mileage of 100 (one hundred) kilometers per day. Any mileage driven over this limit will be charged to You at the rate of 0,25€/km.

Other

In addition, Mobility Courtesy is offered in the event of car breakdown as part of the Lynk & Co's Roadside Assistance Service. For more information, view conditions of Roadside Assistance.